



Our Commitment to Your Well-Being: Responsible Gaming at Casino Bávaro

At Casino Bávaro, located in the heart of the Barceló Bávaro Grand Resort, our priority is to ensure that your entertainment experience is as memorable as it is safe. We view gaming as a leisure activity exclusively for adults, designed to be enjoyed in an atmosphere of luxury, excitement, and above all, well-being.

We believe that gaming is only enjoyable when it remains under control. For this reason, we promote a Healthy and Recreational Gaming environment, aligned with the highest international standards and with the regulations currently in force in the Dominican Republic.

1. Plan Your Entertainment

At Casino Bávaro, we encourage guests to view gaming as part of a well-planned vacation experience. Just as you schedule time for the spa or a gourmet dinner, we suggest that you:

- **Set a Budget in Advance:** Decide how much you wish to spend on entertainment before entering the casino and stick to that limit. Never use funds intended for your regular or family expenses.
- **Know Your Time Limits:** The casino is just one of the many attractions our resort has to offer. Make sure gaming does not interfere with your relaxation, excursions, or quality time on the beach.

2. Enjoy in Balance: Alcohol and Judgment

We understand that a signature cocktail is part of the Punta Cana relaxation experience. However, excessive alcohol consumption can impair judgment and affect your ability to respect the gaming limits you have set for yourself.

Recommendation:

We invite you to alternate your time at the gaming tables with the resort's many dining and hydration options. Staying clear-headed is the best way to ensure that gaming remains a conscious and recreational choice.





3. Family Protection and Child Safety

Casino Bavaro is an adults-only venue (18 years of age and older).

Our commitment to safety extends to the entire family.

- **Zero Tolerance Policy:** We enforce strict policies to prevent minors from entering or remaining in gaming areas.
- **Child Supervision:** For the safety of your children, please remember that they must never be left unattended in any common area of the hotel while you visit the casino. The well-being of our youngest guests is a shared responsibility.

4. How to Recognize When Gaming Is No Longer Fun

Healthy gaming should never lead to regret or conflict. It may be time to reflect if you or someone you know:

- Sacrifices family time or rest in order to continue gambling.
- Feels the need to wager increasingly larger amounts to experience excitement.
- Tries to win back lost money by continuing to gamble (“chasing losses”).
- Uses gambling as an escape from stress or personal problems.

5. Our Legal and Human Commitment

In compliance with Resolution No. 184-2026, Casino Bavaro guarantees:

- **Transparency:** Clear information about rules and odds for both table games and slot machines.
- **Time Awareness Clocks:** Visible clocks throughout the casino to help guests keep track of time.
- **Trained Staff:** Our Customer Service and supervisory team is trained to assist and guide you with complete discretion.
- **Self-Exclusion:** We support guests who choose to take a break through the National Self-Exclusion System administered by the Directorate of Casinos and Games of Chance (DCJA).





Help Is Within Reach

If gambling is affecting your well-being or that of your loved ones, confidential professional support is available.

- **Mental Health Helpline (Dominican Republic):** (809)-200-1400
- **On-Site Assistance:** Ask any member of our staff for the Self-Assessment Test or our bilingual informational brochures.

"Compulsive gambling is harmful to your health. Gamble responsibly."

Resolution No. 184-2026 – Ministry of Finance and Economy.

